



# Managed ServerCare

“To focus management attention on higher-order processes, such as serving customers, responding to new business opportunities, and developing new products, managers need to limit the time they spend on what should be routine activities”\*\*

Choose On-Site as your strategic partner today and find out why over 600 companies in Central Texas have turned to us for their IT Consulting needs.

On-Site’s Managed ServerCare utilizes state of the art technology to monitor and manage your network.

Rest easy knowing our NOC is watching over your network 24x7x365.

We never take a break . . . So you can!



**ServerCare includes:**

- 24x7 Server Monitoring and Alerts
- Industry Best Practices Server maintenance and management
- Remote Server Support
- On-Site Server Support
- Help Desk for Server related issues
- Application Monitoring
- Event Log Monitoring
- Drive Space Monitoring
- Exchange Maintenance and Admin
- Monitoring and Management of Server Backups
- Dashboard
- Performance Reports
- Security Patch Management
- Anti-virus Software Management
- On-Line Ticketing Portal for Service Requests

# FIRSTCARE

## SERVERCARE

### MANAGED SERVICES

- ServerCare
- ServerWatch
- DesktopCare
- NetworkCare
- Managed Security/IDS
- Managed Backups
- Managed Off-site Backups/DR
- Spam Management

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**ON-SITE’S CORE VALUES:**  
COMPLETE CUSTOMER SATISFACTION  
MAKE AND KEEP PROMISES  
PASSION FOR EXCELLENCE

\*\*Massachusetts Institute of Technology (MIT) researchers Jeanne W. Ross and Peter Weill, along with David C. Robertson, a professor at IMD International, as noted in *Enterprise Architecture as Strategy: Creating a Foundation for Business Execution*